#### Introduction

This document contains a series of charts which indicate the possible actions that ARRTS users can take to submit or process a request for appraisal services. It is organized by product, then the request's routing level and the user's role. To determine possible actions for a particular request, find the corresponding product in the Table of Contents, and then find the current routing level of the request. Jump to the table of possible actions by using the link for the product and routing level in the Table of Contents. Once you are at the appropriate table for the product and routing level, you can determine what actions you can take for the request based on your assigned role for that request. Depending on assignments and previous actions, all possible actions may not be available for a particular request. The right-most column lists any conditions that might be necessary before the action is allowed or circumstances when the action may not be allowed. Actions which are typical for submitting a request and forwarding it though the system are shown in bold; other actions which may be taken depending upon need or prior actions are shown in italics.

#### **Table of Contents**

Products: Appraisa	I and Review, Rental Appraisal & Concessions Appraisal	3
Routing Level:	Submitter	3
Routing Level:	Agency Approver	4
Routing Level:	Regional Appraiser	5
Routing Level:	Engaging Appraiser	6
Routing Level:	Staff Appraiser	7
	Contract Appraiser	
	Review Appraiser	
Routing Level:	2 <sup>nd</sup> Level Review Appraiser	10
Routing Level:	Completed	11
Product: Appraisal	Review Only	12
Routing Level:	Submitter	12
Routing Level:	Agency Approver	13
Routing Level:	Regional Appraiser	14
	Engaging Appraiser	
	Review Appraiser	
	2 <sup>nd</sup> Level Review Appraiser	
Routing Level:	Completed	18
Products: Other Wr	itten Consultation, Fiscal Year Consultation	19
Routing Level:	Submitter	19
Routing Level:	Agency Approver	20
Routing Level:	Regional Appraiser	21
	Engaging Appraiser	
	Staff Appraiser	
	Review Appraiser	
	2 <sup>nd</sup> Level Review Appraiser	
Routing Level:	Completed	26
	Fee Estimate	
•	Submitter	
•	Agency Approver	
	Regional Appraiser	
	Engaging Appraiser	
Routing Level:	Completed	31

Product: Preliminar	y Value Estimate	32
	Submitter	
	Agency Approver	
	Regional Appraiser	
	Engaging Appraiser	
	Staff Appraiser	
	Contract Appraiser	
	Review Appraiser	
	2 <sup>nd</sup> Level Review Appraiser	
	Completed	
Product: Land Exch	ange Feasibility Consultation	41
	Submitter	
	Agency Approver	
	Regional Appraiser	
	Engaging Appraiser	
	Staff Appraiser	
	Review Appraiser	
Routing Level:	2 <sup>nd</sup> Level Review Appraiser	47
	Completed	
Product: Legislative	e Cost Estimate	49
	Submitter	
	Agency Approver	
Routing Level:	Regional Appraiser	51
	Engaging Appraiser	
	Staff Appraiser	
	Review Appraiser	
	2 <sup>nd</sup> Level Review Appraiser	
	Completed	

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/
Submitter	Initiate new request	New Request tab	Comments
Gubiiiittoi	Complete General	General Info,	
	Information,	Owner/Facilitator,	
	Owner/Facilitator,	Property and	
	Property and	Priority/Funding tabs	
	Priority/Funding forms		
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by	Screens as noted by	Only if validation failed
	validation results and	validation results	
	repeat the validation		
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal	Assignment/progress	
	request	screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign staff or	Assignment/progress	Engaging appraiser cannot override
	contract appraiser	screen form	staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the staff or contract appraiser	Assignment/progress screen form	Staff or contract appraiser previously assigned and request has been accepted for processing
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Staff Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Review appraisal request	Summary screen	
• •	Enter and save results information	Results screen form	
	Forward request to the assigned review appraiser	Assignment/progress screen link	Request is not in hold status; review appraiser has previously been assigned
Engaging Appraiser	Reassign and forward request to alternate staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Retrieve request from staff appraiser level and return it to the engager level	Assignment/progress screen link	Staff appraiser assignment was not made by the RA
Review Appraiser	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate staff appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify appraisal report due date	Priority/funding screen form	
	Modify project due date	Priority/funding screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Forward request to assigned review appraiser	Assignment/progress screen link	Review appraiser has previously been assigned.
	Retrieve request from staff appraiser level and return it to the engager level	Assignment/progress screen link	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
_	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Contract Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Retrieve request and move it to the review appraiser routing level	Assignment/progress screen form	
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Modify contract cost	Priority/funding screen form	
Review Appraiser	Retrieve request and move it to the review appraiser routing level	Assignment/progress screen form	
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify appraisal report due date	Priority/funding screen form	
	Modify project due date	Priority/funding screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach appraisal review	Attachment icon	
	Validate appraisal results information	Validate icon	Validate icon will appear only if no 2 <sup>nd</sup> level reviewer has been assigned and request is not held.
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold; appraisal results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Modify contract cost	Priority/funding screen form	For contracted appraisals only
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

## Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save appraisal results information	Results screen form	
	Attach review document	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Engaging Appraiser	Modify contract cost	Priority/funding screen form	For contracted appraisals only
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Appraisal and Review, Rental Appraisal & Concessions Appraisal** 

Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Re-open the request	Results screen link	No 2 <sup>nd</sup> level reviewer assigned, request was completed within the past 30 days, and appraisal report was not recommended or approved for agency use.
	Update appraisal results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned, request was completed within the past 30 days, and appraisal report was accepted and recommended or approved for agency use
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Re-open the request	Results screen link	Request was completed within the past 30 days, and appraisal report was not recommended or approved for agency use.
	Update appraisal results information	Results screen form	Request was completed within the past 30 days and appraisal report was accepted and recommended or approved for agency use
	Attach a document	Attachment icon	Request was completed within the past 30 days

**Product: Appraisal Review Only** 

#### Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information, Property,	Property, Client,	
	Client, Report and	Report and	
	Priority/Funding forms	Priority/Funding tabs	
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by validation results and repeat the validation	Screens as noted by validation results	Only if validation failed
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Product: Appraisal Review Only** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Product: Appraisal Review Only** 

#### Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Review Only** 

#### Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the review appraiser	Assignment/progress screen form	Review appraiser previously assigned, request has been accepted for processing and request is not currently on hold.
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Review Only** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach appraisal review	Attachment icon	
	Validate appraisal results information	Validate icon	Validate icon will appear only if no 2 <sup>nd</sup> level reviewer has been assigned and request is not held.
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold; appraisal results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Review Only** 

# Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save appraisal results information	Results screen form	
	Attach review document	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Review Only** 

#### Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Re-open the request	Results screen link	No 2 <sup>nd</sup> level reviewer assigned, request was completed within the past 30 days, and appraisal report was not recommended or approved for agency use.
	Update appraisal results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned, request was completed within the past 30 days, and appraisal report was accepted and recommended or approved for agency use
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Re-open the request	Results screen link	Request was completed within the past 30 days, and appraisal report was not recommended or approved for agency use.
	Update appraisal results information	Results screen form	Request was completed within the past 30 days and appraisal report was accepted and recommended or approved for agency use
	Attach a document	Attachment icon	Request was completed within the past 30 days

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information,	Owner/Facilitator,	
	Owner/Facilitator,	Property and	
	Property and	Priority/Funding tabs	
	Priority/Funding forms		
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by	Screens as noted by	Only if validation failed
	validation results and	validation results	
	repeat the validation		
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Products: Other Written Consultation, Fiscal Year Consultation** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
H	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the staff appraiser	Assignment/progress screen form	Staff appraiser previously assigned and request has been accepted for processing
	Enter and save results information	Results screen form	Only if no staff appraiser has been assigned
	Attach consultation documentation	Attachment icon	
	Validate results information	Validate icon	Validate icon will appear only if no staff or review appraiser has been assigned and request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Results successfully validated; no staff or review appraiser has been assigned
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
7.00.0tum TV	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request Return request to the engaging appraiser after revisions	Assignment/progress screen form Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Staff Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach consultation documentation	Attachment icon	
	Validate results information	Validate icon	Validate icon will appear only if no review appraiser has been assigned and request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Results successfully validated; no review appraiser has been assigned
	Forward request to the assigned review appraiser	Assignment/progress screen link	Request is not in hold status; review appraiser has previously been assigned
Engaging Appraiser	Reassign and forward request to alternate staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Put request on hold	Assignment/progress screen form	Request not currently on hold and results have not been validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
Review Appraiser	Put request on hold	Assignment/progress screen form	Request not currently on hold and results have not been validated
••	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate staff appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Forward request to assigned review appraiser	Assignment/progress screen link	Review appraiser has previously been assigned.
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach consultation documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Validate icon will appear only if no 2 <sup>nd</sup> level reviewer has been assigned and request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold and results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save appraisal results information	Results screen form	
	Attach consultation documentation	Attachment icon	
	Validate results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Products: Other Written Consultation, Fiscal Year Consultation** 

Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Update results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Update results information	Results screen form	Request was completed within the past 30 days
	Attach a document	Attachment icon	Request was completed within the past 30 days

**Product: Appraisal Fee Estimate** 

#### Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information, Property and	Property and	
	Priority/Funding forms	Priority/Funding tabs	
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by	Screens as noted by	Only if validation failed
	validation results and	validation results	
	repeat the validation		
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Product: Appraisal Fee Estimate** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Product: Appraisal Fee Estimate** 

#### Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Fee Estimate** 

#### Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for	Assignment/progress	Request has not been returned to
	processing	screen form	submitter for corrections
	Enter and save results	Results screen form	
	information		
	Attach documentation	Attachment icon	
	Validate results	Validate icon	Request not on hold or returned to
	information		submitter for revisions
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Results successfully validated
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Appraisal Fee Estimate** 

#### Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/
			Comments
Engaging	Update results information	Results screen form	Request was completed within
Appraiser			the past 30 days
	Attach a document	Attachment icon	Request was completed within
			the past 30 days

**Product: Preliminary Value Estimate** 

#### Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/
			Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information,	Owner/Facilitator,	
	Owner/Facilitator,	Property and	
	Property and	Priority/Funding tabs	
	Priority/Funding forms		
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by	Screens as noted by	Only if validation failed
	validation results and	validation results	
	repeat the validation		
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Product: Preliminary Value Estimate** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Product: Preliminary Value Estimate** 

#### Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

### Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign staff or	Assignment/progress	Engaging appraiser cannot override
	contract appraiser	screen form	staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the staff or contract appraiser	Assignment/progress screen form	Staff or contract appraiser previously assigned and request has been accepted for processing
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

Routing Level: Staff Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate results information	Validate icon	Request is not in hold status; no review appraiser has been assigned
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Results successfully validated; no review appraiser has been assigned
	Forward request to the assigned review appraiser	Assignment/progress screen link	Request is not in hold status; review appraiser has previously been assigned
Engaging Appraiser	Reassign and forward request to alternate staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Put request on hold	Assignment/progress screen form	Request not currently on hold; results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Retrieve request from staff appraiser level and return it to the engager level	Assignment/progress screen link	Staff appraiser assignment was not made by the RA
Review Appraiser	Put request on hold	Assignment/progress screen form	Request not currently on hold; results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate staff appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify appraisal report due date	Priority/funding screen form	
	Modify project due date	Priority/funding screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Forward request to assigned review appraiser	Assignment/progress screen link	Review appraiser has previously been assigned.
	Retrieve request from staff appraiser level and return it to the engager level	Assignment/progress screen link	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

#### Routing Level: Contract Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Retrieve request and move it to the review appraiser routing level	Assignment/progress screen form	
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Modify contract cost	Priority/funding screen	
Review Appraiser	Retrieve request and move it to the review appraiser routing level	Assignment/progress screen form	
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify appraisal report due date	Priority/funding screen form	
	Modify project due date	Priority/funding screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not in hold status; no 2 <sup>nd</sup> level reviewer has been assigned
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold; appraisal results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Modify contract cost	Priority/funding screen	For contracted appraisals only
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

# Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Engaging Appraiser	Modify contract cost	Priority/funding screen	For contracted appraisals only
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Preliminary Value Estimate** 

Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Update results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Update results information	Results screen form	Request was completed within the past 30 days
	Attach a document	Attachment icon	Request was completed within the past 30 days

**Product: Land Exchange Feasibility Consultation** 

Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information, Facilitator,	Facilitator, Property	
	Property and	and Priority/Funding	
	Priority/Funding forms	tabs	
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by validation results and repeat the validation	Screens as noted by validation results	Only if validation failed
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Product: Land Exchange Feasibility Consultation** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Product: Land Exchange Feasibility Consultation** 

#### Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Forward request to the assigned staff appraiser	Assignment/progress screen link	Staff appraiser assigned but no engaging appraiser assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Land Exchange Feasibility Consultation** 

#### Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the staff appraiser	Assignment/progress screen form	Staff appraiser previously assigned and request has been accepted for processing
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Land Exchange Feasibility Consultation** 

Routing Level: Staff Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Review appraisal request	Summary screen	
• •	Enter and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate results information	Validate icon	Request is not in hold status; no review appraiser has been assigned
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Results successfully validated; no review appraiser has been assigned
	Forward request to the assigned review appraiser	Assignment/progress screen link	Request is not in hold status; review appraiser has previously been assigned
Engaging Appraiser	Reassign and forward request to alternate staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
Review Appraiser	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate staff appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Forward request to assigned review appraiser	Assignment/progress screen link	Review appraiser has previously been assigned.
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Land Exchange Feasibility Consultation** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Validate icon will appear only if no 2 <sup>nd</sup> level reviewer has been assigned and request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold; appraisal results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Land Exchange Feasibility Consultation** 

#### Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Regional	Reassign and forward	Assignment/progress	
Appraiser, Deputy RA, Assistant RA	request to an alternate 2 <sup>nd</sup> level review appraiser	screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Land Exchange Feasibility Consultation** 

#### Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Update results information	Results screen form	No review appraiser or 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
	Attach a document	Attachment icon	No review appraiser or 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
Review Appraiser	Update results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Update results information	Results screen form	Request was completed within the past 30 days
	Attach a document	Attachment icon	Request was completed within the past 30 days

**Product: Legislative Cost Estimate** 

Routing Level: Submitter

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Submitter	Initiate new request	New Request tab	
	Complete General	General Info,	
	Information, Property and	Property and	
	Priority/Funding forms	Priority/Funding tabs	
	Add all required	Attachments icon	
	attachments and any		
	optional attachments		
	Validate the appraisal	Validate icon	
	request		
	Make changes noted by	Screens as noted by	Only if validation failed
	validation results and	validation results	
	repeat the validation		
	Forward request to the	Forward icon	Request must be validated before
	agency approver		forward icon will appear
	Cancel the request	Cancel icon	

**Product: Legislative Cost Estimate** 

#### Routing Level: Agency Approver

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Agency Approver	Review appraisal request	Summary screen	
	If desired, modify the request	Request navigation tabs and forms	Must save any changes made
	Forward request to the ASD Regional Appraiser	Assignment/progress screen link	
	Return request to the submitter	Assignment/progress screen form	Only if request is to be modified or cancelled by submitter
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Re-route the request to an alternate agency approver	Assignment/progress screen form	Only if there is at least one additional approver for the submitter
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	

**Product: Legislative Cost Estimate** 

#### Routing Level: Regional Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Regional Appraiser, Deputy RA, Assistant RA	Review appraisal request	Summary screen	
	Assign/reassign engaging appraiser	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Forward request to the engaging appraiser	Assignment/progress screen link	Engaging appraiser previously assigned
	Return request to the approver	Assignment/progress screen form	If request is forwarded again by the approver, a new ARRTS number will be generated.
	Reroute the request to an alternate ASD region	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Agency Approver	Reroute the request to an alternate ASD region	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Legislative Cost Estimate** 

#### Routing Level: Engaging Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Engaging Appraiser	Review appraisal request	Summary screen	
	Accept request for processing	Assignment/progress screen form	Request has not been returned to submitter for corrections
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Forward request to the staff appraiser	Assignment/progress screen form	Staff appraiser previously assigned and request has been accepted for processing
	Return request to the submitter for revisions	Assignment/progress screen form	Only if need to have corrections or additional information from the submitter. Request isn't held and has not been accepted for processing. Request stays at the engaging appraiser routing level after it has been returned to the submitter for revisions.
	Put request on hold	Assignment/progress screen form	Request has not been returned to submitter for corrections and not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign and forward the request to an alternate engaging appraiser	Assignment/progress screen form	
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate engaging appraiser	Assignment/progress screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Assign/reassign staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Assign/reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
	Assign/reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Return request to the engaging appraiser after revisions	Assignment/progress screen form	The request has previously been returned to the submitter by the engaging appraiser for corrections
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Legislative Cost Estimate** 

Routing Level: Staff Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Staff Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Forward request to the assigned review appraiser	Assignment/progress screen link	Request is not in hold status; review appraiser has previously been assigned
Engaging Appraiser	Reassign and forward request to alternate staff appraiser	Assignment/progress screen form	Engaging appraiser cannot override staff appraiser assignment made by RA
	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA
Review Appraiser	Put request on hold	Assignment/progress screen form	Request not currently on hold
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate staff appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Reassign review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
	Assign/reassign 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Forward request to assigned review appraiser	Assignment/progress screen link	Review appraiser has previously been assigned.
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Legislative Cost Estimate** 

Routing Level: Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Review appraisal request	Summary screen	
	Enter and save results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate results information	Validate icon	Validate icon will appear only if no 2 <sup>nd</sup> level reviewer has been assigned and request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen form	Appraisal results successfully validated; no 2 <sup>nd</sup> level reviewer has been assigned
	Put request on hold	Assignment/progress screen form	Request not currently on hold; appraisal results not validated
	Release request from hold	Assignment/progress screen form	Request has previously been put on hold
	Forward request to the assigned 2 <sup>nd</sup> level reviewer	Assignment/progress screen link	Only if the RA has previously assigned a 2 <sup>nd</sup> level reviewer
Engaging Appraiser	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	Engaging appraiser cannot override review appraiser assignment made by RA.
Regional Appraiser, Deputy RA, Assistant RA	Close out request prior to completion (cancel)	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Assign or reassign 2 <sup>nd</sup> level reviewer	Assignment/progress screen form	
	Reassign and forward request to an alternate review appraiser	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Legislative Cost Estimate** 

# Routing Level: 2<sup>nd</sup> Level Review Appraiser

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
2 <sup>nd</sup> Level Review Appraiser	Review appraisal request	Summary screen	
	Update and save appraisal results information	Results screen form	
	Attach documentation	Attachment icon	
	Validate appraisal results information	Validate icon	Request is not held
	Make changes noted by validation results and repeat the validation	Results screen form	Only if validation failed
	Forward request as completed	Assignment/progress screen link	Appraisal results successfully validated
Regional Appraiser, Deputy RA, Assistant RA	Reassign and forward request to an alternate 2 <sup>nd</sup> level review appraiser	Assignment/progress screen form	
	Modify project due date	Priority/funding screen form	
	Close out request prior to completion (cancel)	Assignment/progress screen form	
Submitter	Cancel the appraisal request	Assignment/progress screen form	
	Modify request information and send email notification that changes have been made	Request navigation tabs and "Save" button	Most fields can be modified except those that provide funding information or are used in account number generation.

**Product: Legislative Cost Estimate** 

#### Routing Level: Completed

User Role	Action	Mechanism	Prerequisite Conditions/ Comments
Review Appraiser	Update results information	Results screen form	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
	Attach a document	Attachment icon	No 2 <sup>nd</sup> level reviewer assigned and request was completed within the past 30 days
2 <sup>nd</sup> Level Review Appraiser	Update results information	Results screen form	Request was completed within the past 30 days
	Attach a document	Attachment icon	Request was completed within the past 30 days